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## Call for 15 Volunteers for the ServDes.2018 Conference

For 3 days between the 18th and 20th of June 2018, the Politecnico di Milano School and Department of Design will host ServDes.2018. ServDes is the premier research conference for exchanging knowledge within Service Design and service innovation studies. Born as a yearly Nordic conference, ServDes has now become a bi-annual international event.

Around 300 professors, designers, researchers and international coordinators will join the conference.

More information about the conference and previous editions on:

<http://www.servdes.org>

### We need your help to:

- Prepare the conference kits with all the info and materials for the participants
- Manage the entrance and registration fluxes, deliver badges and kits
- Deliver information on the conference, the events and the city to the participants
- Help with the buffets and receptions settings
- Make sure microphones and videos work in the rooms
- Follow up some social networks (twitter – facebook, etc.) on the sessions
- ...

### The experience you will have:

- For 3 days, experience the life of an international community of designers and school's representatives
- Learn about the organisation of a big event and become part of it!
- Attend and see the sessions of the conference and learn more about international Service Design and Innovation
- Feel how the Polimi Design System can be really international
- Wear a special T-shirt designed for the Conference (each student will get 2 T-shirts)
- Get 10 points on your [Design Explorer](#) passport!
- ...

### The experience we request from you:

- Organizational skills
- Good knowledge of social networks systems
- Social and open attitude
- Fluent English
- Previous experiences in international contexts and/or events
- Previous volunteering experiences are welcome

### Collaboration days:

Days for setting: Monday 11th to Friday 15th June (depending on requirement)

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Days of the conference: from Monday 18th June till Wednesday 20th June 2018  
We organise three turns of 4 hours - 8 to 12 - 12 to 16 - 16 to 20  
We ask for a minimum commitment of two days for the setting, and two for the conference!

### **Who can apply?**

Students at Politecnico di Milano who are enrolled for the academic year 2017/2018 to a Laurea and Laurea Magistrale Design programme (Communication, Fashion, Interior, Product, PSSD, D&E).

### **How?**

Filling out this Google form between 13/03/2018 and 13/04/2018 23:59 (CET).  
Writing a motivation statement about why you wish to work as a volunteer and mentioning your previous experiences.

### [VOLUNTEERS X SERVDES2018 CONFERENCE APPLICATION](#)

All students will be contacted for a first meeting with the ServDes.2018 team by the beginning of May.

For any inquiry, send an email to [info@servdes.org](mailto:info@servdes.org)

Milan, 13 March 2018